

Number of enquiries and complaints

	29-4-2013 to 31-12-2013	1-1-2014 to 31-12-2014	1-1-2015 to 31-12-2015	1-1-2016 to 31-12-2016	1-1-2017 to 31-12-2017	1-1-2018 to 31-12-2018	1-1-2019 to 31-12-2019
Enquiries	1 153	1 315	1 245	1 263	1 144	1 031	1 079
Complaints	35	72	52	70	31	42	67

	1-1-2020 to 31-12-2020	1-1-2021 to 31-12-2021	1-1-2022 to 31-12-2022	1-1-2023 to 31-12-2023	1-1-2024 to 31-12-2024	Accumulative Total
Enquiries	1 030	975	1 007	911	968	13 121
Complaints	32	40	136	74	64	715