

**CONTROLLING OFFICER'S REPLY**

**THB(H)089**

**(Question Serial No. 4483)**

Head: (62) Housing Department

Subhead (No. & title): (-) Not Specified

Programme: (-) Not Specified

Controlling Officer: Permanent Secretary for Transport and Housing (Housing)  
(Donald TONG)

Director of Bureau: Secretary for Transport and Housing

Question:

From 2017 to 2019, were there any cases detected during inspections or complaints received by the Housing Department concerning non-skilled outsourced service contractors suspected of breaching (1) the requirements of service contracts or (2) the Employment Ordinance? If yes, please provide the numbers of cases detected and complaints received, with a breakdown by category, and the follow-up action taken. Please also advise on the number of complaints substantiated and the penalties imposed.

Asked by: Hon WAN Siu-kin, Andrew (LegCo internal reference no.: 75)

Reply:

In 2019-20, the Housing Department has 1 contract under Head 62 for engaging non-skilled outsourced service contractor. From 2017 to 2019, no case was detected during inspections and no complaint was received concerning the non-skilled outsourced service contractor suspected of breaching the requirements of the service contract or the Employment Ordinance.

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