

**CONTROLLING OFFICER'S REPLY****THB(H)053****(Question Serial No. 4791)**Head: (62) Housing DepartmentSubhead (No. & title): (000) Operational ExpensesProgramme: (-) Not SpecifiedControlling Officer: Permanent Secretary for Transport and Housing (Housing)  
(Stanley YING)Director of Bureau: Secretary for Transport and HousingQuestion:

Regarding the outsourced service contractors of the Housing Department, please provide the following information:

	2016-17	Increase over the previous year (%)
Number of outsourced service contracts		
Number of outsourced workers employed by the outsourced service providers		
Types of services provided by the outsourced service providers (including but not limited to engineering and construction, property and facilities management, machinery and equipment maintenance, information management and information systems, environmental hygiene and security, etc.)		
Average monthly salary of outsourced workers: \$30,001 or above \$15,001 - \$30,000 \$10,001 - \$15,000 \$8,001 - \$10,000 \$6,760 - \$8,000 Below \$6,760		
Average length of service of outsourced workers		
Percentage of outsourced workers in the total number of staff members in the Department		
Number of outsourced workers: Working 5 days a week Working 6 days a week		
Number of working hours per week of outsourced workers: Maximum working hours per week Average working hours per week		
Number of workers with their severance payment, long service payment or contract gratuity offset by the accrued benefits attributable to employer's contributions to the Mandatory Provident Fund and the amount involved		

Asked by: Hon KWOK Ka-ki (Member Question No. 321)

Reply:

Information regarding outsourced service contractors directly employed by the Housing Department (HD) under Head 62 is as below:-

	2016-17
Number of outsourced service contracts	5
Number of outsourced workers employed by the outsourced service providers	<ul style="list-style-type: none"> <li>◆ Car hiring: 1 person</li> <li>◆ Cleansing: twice per day</li> <li>◆ Transcription service and maintenance and support of the Sales of First-hand Residential Properties Authority website and the Sales of First-hand Residential Properties Electronic Platform: the contractor to arrange according to operational requirements</li> </ul>
Types of services provided by the outsourced service providers (including but not limited to engineering and construction, property and facilities management, machinery and equipment maintenance, information management and information systems, environmental hygiene and security, etc.)	<ul style="list-style-type: none"> <li>◆ Car hiring</li> <li>◆ Cleansing</li> <li>◆ Transcription service</li> <li>◆ Website maintenance and support</li> </ul>
Average monthly salary of outsourced workers: \$30,001 or above \$15,001 - \$30,000 \$10,001 - \$15,000 \$8,001 - \$10,000 \$6,760 - \$8,000 Below \$6,760	The salary of individual outsourced worker is determined by the contractor. HD does not have the relevant statistics.
Average length of service of outsourced workers	Length of service of individual outsourced worker is determined by the contractor. HD does not have the relevant statistics.
Percentage of outsourced workers in the total number of staff members in the Department	Number of outsourced workers is adjusted according to operational requirements. There is no fixed ratio.

	<b>2016-17</b>
Number of outsourced workers: Working 5 days a week Working 6 days a week	<ul style="list-style-type: none"> <li>◆ Caring hiring: 5 days per week; 1 person each time</li> <li>◆ Cleansing: twice per day for 5 days per week; 2 to 3 persons each time</li> <li>◆ Transcription service and website maintenance and support: contractor to arrange according to operational requirements</li> </ul>
Number of working hours per week of outsourced workers: Maximum working hours per week Average working hours per week	<ul style="list-style-type: none"> <li>◆ Car hiring: 45 hours per week</li> <li>◆ Cleansing: twice per day</li> <li>◆ Transcription service and website maintenance and support: the contractor to arrange according to operational requirements</li> </ul>
Number of workers with their severance payment, long service payment or contract gratuity offset by the accrued benefits attributable to employer's contributions to the Mandatory Provident Fund and the amount involved	The severance payment, long service payment or contract gratuity offset by the accrued benefits attributable to employer's contributions to the Mandatory Provident Fund of individual outsourced worker is determined and arranged by the contractor. HD does not have the relevant statistics.

The above information is the same for 2015-16.

- End -