

CONTROLLING OFFICER'S REPLY

THB(H)060-1

(Question Serial No. 5368)

Head: (62) Housing Department

Subhead (No. & title): (-) Not Specified

Programme: (2) Private Housing

Controlling Officer: (-) Not Specified

Director of Bureau: Secretary for Transport and Housing

Question:

Please advise on the number of complaints received by the Sales of First-hand Residential Properties Authority each year since the commencement of the Residential Properties (First-hand Sales) Ordinance, as well as the number of cases substantiated, under investigation and not substantiated.

Asked by: Hon KWOK Ka-ki (Member Question No. 187)

Reply:

The Sales of First-hand Residential Properties Authority ("SRPA") came into full operation on 29 April 2013.

For the period from 29 April 2013 to 31 December 2013, the SRPA received 35 complaints. In 2014, the SRPA received 72 complaints.

Of the 107 complaints aforementioned, 79 complaints are related to the Residential Properties (First-hand Sales) Ordinance ("the Ordinance"), while the remaining 28 complaints are not. Amongst those 79 complaints relating to the Ordinance, 70 complaints are not substantiated. The SRPA is still taking follow-up action on the remaining nine complaints.

Contraventions of the provisions in the Ordinance are criminal offences. The SRPA carries out investigations on cases which are suspected of contravening the Ordinance and, depending on the investigation results, refers cases to the Prosecutions Division of the Department of Justice for follow-up action as appropriate.

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