

**CONTROLLING OFFICER'S REPLY**

**THB(H)057**

**(Question Serial No. 6233)**

Head: (62) Housing Department

Subhead (No. & title): (-) Not Specified

Programme: (-) Not Specified

Controlling Officer: Permanent Secretary for Transport and Housing (Housing)  
(Stanley YING)

Director of Bureau: Secretary for Transport and Housing

Question:

Over the past 5 years, were there any cases detected during inspections or complaints received concerning outsourced service providers suspected of breaching the requirements of service contracts or the terms and conditions of employment contracts? If yes, please provide the numbers of cases detected and complaints received, with a breakdown by category, and the follow-up action taken. Please also advise on the number of complaints substantiated and the penalties imposed.

Asked by: Hon CHEUNG Chiu-hung, Fernando (Member Question No. (LegCo use): 2568)

Reply:

The Housing Department has 1 contract over the past 5 years under Head 62 for directly engaging outsourced cleansing service provider responsible for cleaning office premises and toilets. There were no cases detected during inspections or complaints received concerning outsourced service providers suspected of breaching the requirements of service contracts or the terms and conditions of employment contracts.

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